



# ARMSTRONG AUTO PARTS SDN. BHD.

## QUALITY MANAGEMENT SYSTEM

### QUALITY POLICY

Quality comes with assuring safety, reliability and commitment where interested parties or customer's satisfaction is always in our mind to achieve worldwide recognition.

In order to achieve this, we shall :-

- 1. Maintaining CSR and QMS requirement.**
- 2. Understand our customer's requirements and expectations.**
- 3. Not receive defective parts.**
- 4. Not deliver defective parts.**
- 5. Not produce defective parts.**
- 6. Immediately rectify quality problem by applying 5W2H.**
- 7. Treat our next process operation as customer.**
- 8. Operate within a defined quality management system for continuous improvement.**

**THE QUALITY AND RELIABILITY OF OUR PRODUCT IS THE RESPONSIBILITY OF ALL AAP MEMBERS INCLUDING CONTEXT AND INTERRELATED INTERESTED PARTIES TO QMS**